From our 1975 beginnings as a retail pharmacy, Diplomat has grown with purpose—knowing where patients need an advocate and the industry needs a leader. Diplomat is the premier healthcare services company rooted in specialty pharmacy.

FAST FACTS

- Year founded: 1975
- Employees: 2,400+
- Headquarters: Flint, Michigan
- States operating: 50
- Prescriptions dispensed (2017): 910,000
- Revenue (2017): $4.5 billion

WHAT IS SPECIALTY PHARMACY?

Specialty pharmacies provide treatment and intensive support for people with serious—and often chronic—health conditions. These pharmacies are equipped to handle medications with complex requirements around authorization, handling, administration, and more. Specialty pharmacies typically provide services including:

- Access to an on-call pharmacist 24/7
- High-touch clinical care and education on side-effect management
- Patient monitoring and refill reminders to promote medication adherence
- Financial assistance programs to minimize out-of-pocket expense

Most benefit managers were built to address yesterday’s drug trends. CastiaRx is built for the future. Fortifying synergies between Diplomat’s benefit-management assets with unparalleled specialty-pharmacy expertise, we manage specialty healthcare across the benefit spectrum.

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